

## QUALITY POLICY

We, at Bacteria Free Water Engineering (M) Sdn. Bhd. is committed to design, development, supply and install a range of quality specialist products and services for use in the water and allied industries. This policy underpins the strategic aims and objective of the Business.

There is a total commitment by the Company to provide those products and services to customer agreed requirements and within specific delivery periods, to achieve total customer satisfaction, all in accordance with the requirements of ISO9001:2015 / SIRIM 55.

The Company is committed to continual improvement with regards to the products and services provided. This commitment also extends to continually improving effectiveness of the quality management system, thus ensuring that we strive to achieve optimum quality, reliability, service and efficiency, with the general objectives:

1. A satisfied customer, whether the customer is internal or external.
2. A close relationship with customer, leading to a clear understanding of market requirements, and a timely response to fulfil those needs.
3. A close working relationship with our suppliers so that they understand our needs and we understand theirs.
4. Efficient use of resources through training, planning and good management.
5. Reduction in non-conformities as a result of good planning and manufacturing practices. The company procedure are planned around the prevention of defects, and where non conformities do occur, it is our objective to provide fast, efficient response to correct the non-conformity and prevent recurrence.

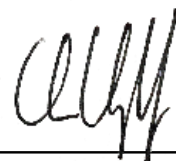
Our ability to meet the goals set out in the Policy Statement as detailed above, will be reviewed at the management review meeting, and updated if necessary. Specific measurable objective will be set annually at the management review meeting, and reviewed and updated as the objectives develop



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CHEE CHUNG YEE  
TECHNICAL DIRECTOR

1 September 2024



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CHEE CHUNG YEN  
DIRECTOR

1 September 2024

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